



Please Help Improve Old City Park!

In accordance with City of Fate Resolution No. R-340, we would like to make available an opportunity for each resident to make a voluntary donation in an amount not less than \$1 each month, to be included on your utility bill, for improvements to Old City Park.



YES, I will make a voluntary donation to be used for improvements to Old City Park.

- \$1.00 per month; or**
- \$_____ per month**

I have read and understand that this donation is voluntary and will be added to my monthly utility bill until such time as I request discontinuance in writing to the city.

Signature of Account Holder

Service Address

Helpful Numbers:

Fate DPS.	972-772-7994
FEC Electric	1-800-541-2662
Atmos Energy	1-888-286-6700
Sudden Link	877-694-9474
Progressive	903-450-8282
AT&T	1-800-225-5288
County Clerk	972-204-6300
Tax Assessor/Collector	972-204-6130
District Clerk	972-204-6500
Library	972-204-7700
Drivers License	972-204-7300
Central Appraisal Dist.	972-771-2034

Local School District Numbers:

Rockwall ISD	972-771-0605
Royse City ISD	972-636-2413

Helping Hands of Rockwall County

950 Williams Street
Rockwall, Texas 75087
972-771-4357

To Report Electrical Power Outages:

Call 1-888-313-4747 24 hours a day/
7 days a week.

Energy Providers:

To select an energy provider go to
www.powertochoose.org
or call 1-866-797-4839.

To Report Street Light Outages Visit:

www.oncorstreetlight.com.

For Septic Tank Information Visit:

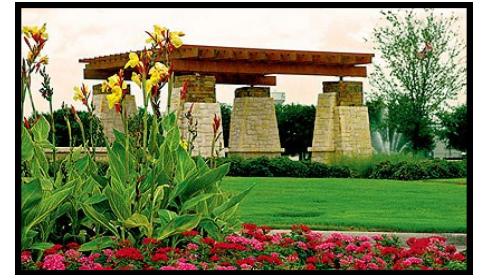
www.tceq.texas.gov/licensing/ossf/ossfhomeowners.html

Visit us at www.cityoffate.com to find these items and much more:

- Applications & Forms
- Maps & Plans
- Ordinances & Regulations
- Codes & Agreements
- Agendas & Minutes



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Water Service: A water service application and service agreement must be completed and submitted with a non-refundable \$50 application fee; \$100 water deposit; and/or \$50 sewer deposit per City Council Ordinance O-1197. All applicable fees are due at the time of application submittal. A copy of the account holders government issued ID (such as a driver's license) and proof of residency such as a lease or closing paperwork is required to connect water service. You may pick up an application at the City Hall located at 1900 CD Boren Pkwy or you may download the form at www.cityoffate.com, click How Do I..., Find, Utility Forms then under Utility Forms Please choose 'Residential Water Service Application'.

Trash Service: Solid waste services are provided by Waste Connections and will be billed on your utility account. You will be issued one 95-gallon poly cart and up to two 18-gallon recycle bins for no additional charge. Additional 95-gallon poly carts are available for \$11.95 per month. Instead of the 18-gallon recycle bins you may choose a 96-gallon recycle cart for an additional \$1 charge per month. A signed form is required before delivery. **Please Be sure that all trash is at the curb by 7:00 am.**

Recycle pick-up day for residents south of I-30 is Tuesday & for residents north of I-30 is Thursday.



Sewer Rates: Sewer rates are based upon 'winter averaging', which means your water usage during December, January, and February will determine your sewer rate. Rates are adjusted annually. New accounts will be charged the city wide average until the next winter averaging cycle.

Water Dept.: 972-771-4601 ext. 109. Utility bills are mailed by the 20th of every month. If you do not receive your bill, please contact the water department at the number listed above. Your water bill is due on the 15th of each month and is considered past due after the 5:00pm on the 15th. If not paid by 5:00pm the 15th, a 10% penalty of amount owed will be applied to your account on the 16th. Accounts not paid in full by 8:00am on the 25th of each month will be subject to disconnection. If your account is disconnected, a \$50 reconnection fee will be applied. Additionally, disconnected accounts are subject to deposit requirements pursuant to City Council Ordinance O-1197. The total amount past due plus reconnection fees and deposits must be paid in full before water will be reconnected. Payments may be dropped off at City Hall located at 1900 CD Boren Pkwy. A night drop is provided for your convenience and is located near the front of City Hall located at 1900 CD Boren Pkwy. **Ask us about our paperless bill option.**



PLEASE, DO NOT PLACE CASH IN THE NIGHT DROP. We also offer online bill pay, ACH bank account draft, and recurring credit card draft. Please visit our website for more information at www.cityoffate.com.

After Hours Emergency Only 972-824-4403
If you have an emergency and need water to your home/business turned off, please do not attempt to do this on your own. Contact the after hours number above. **DO NOT USE THE EMERGENCY AFTER HOURS NUMBER TO HAVE WATER RESTORED FOR NON-PAYMENT.**



Property Standards: 972.771.4601 ext. 128. The Property Standards Department is committed to providing safe, healthy, and attractive property conditions for all citizens by ensuring the community's standards are maintained and enhanced through the enforcement of City codes.

Building Permits: 972-771-4601 ext. 101. Information and forms pertaining to building permits and contractor registrations are available at www.cityoffate.com, click 'Public Documents', then 'forms' or by calling the number listed above for fax or email options. Inspections may be requested and project status can be viewed by registered contractors at mygov.us.

Fire & Burglar Alarms: 972-771-4601 ext. 109. All working fire and burglar alarms must be registered with the City of Fate and renewed annually. Please call the number above for more information.

Animal Control: 972-771-4601 ext. 113.



Animal Registration: 972-771-4601 ext. 101. All pets in the City of Fate must be registered and a one-time \$5 registration fee shall apply. Contact the Permits department for more information.

City Council Meetings: The Fate City Council meets on the 1st and 3rd Monday of each month. Occasionally Council will have a workshop or special called meeting. Notices are posted on the City website and on the public information board outside City Hall.



Municipal Court: 972-771-4601 ext. 102 Contact the court office for questions concerning traffic citations. Fees may be paid online at www.cityoffate.com.